(उत्तर प्रदेश सरकार का उपक्रम)

पंजीकृत कार्या: सूडा भवन, 7/23, से-7, गोमती नगर विस्तार, लखनऊ – 226010, संपर्क सूत्र : 0522-2838102

E:Mail- gm.ahl@upmsc.in,

GSTIN: 09AACCU2250P1ZZ CIN: U85310UP2018SGC102425

Letter No: UPMSCL/04/2024-25/ ጊ የፈ

Dated: 23 September, 2024

Notice inviting quotation

Sealed Quotation is hereby invited for the AMC (Annual Maintenance Contract) of Biometric Attendance Machine setup at Uttar Pradesh Medical Supplies Corporation Ltd., Lucknow Headquarter and two warehouses at Transport Nagar, Lucknow. The detailed application form / proposal format, critical dates, terms and conditions, specifications and other necessary information are available on UPMSCL website.

Sealed quotation in an envelope may be submitted at UPMSCL headquarter. The last date for the submission of quotation is 8th October, 2024 till 05.00 P.M.



(उत्तर प्रदेश सरकार का उपक्रम)

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Notice inviting quotation

Sealed Quotation is hereby invited for the AMC (Annual Maintenance Contract) of Biometric Attendance Machine setup at Uttar Pradesh Medical Supplies Corporation Ltd. on behalf of MD, UPMSCL. The scheduled instructions, device specification, guideline, terms and conditions are specified below and shall be regulated in accordance to the specified terms and conditions.

1. Scope of work

The scope of the work includes providing AMC services for 03 numbers of Biometric Attendance Device.

2. Location

- a. UPMSCL headquarter at SUDA bhawan, Sector 7, Gomti Nagar Ext, Lucknow.
- **b.** Two warehouse at Transport Nagar, Near Parking number 7, Lucknow.

3. Specification

SI No.	Item Description	Model	Total QTY
1.	Biometric Attendance Device Make: Time Watch	Bio 1	02
2.	Biometric Attendance Device Make: Time Watch	ATF 305	01

4. Critical Dates

SI No.	Activity	Date and Time
1.	Last date and time for receipt of duly completed quotation	8 th October, 2024 till 05.00 P.M





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5. Contract Validity

Contract should be valid for 01 (one) year from the date of commencement of the service.

6. Mode of Submission of Quotation Forms

Quotations should be submitted in sealed envelope and super scribed "Quotation for AMC (Annual Maintenance Contract) of Biometric Attendance Machine"

Address -

MD UPMSCL, 7/23, SUDA Bhawan, Sector 7,Gomti Nagar Extension, Near Police Headquarter, Lucknow, U.P., 226002

7. Terms and Conditions

- a. Not more than one quotation shall be submitted by a bidder or by a firm of bidders.
- b. A bidder shall quote the total amount both in figure and words, In case of any ambiguity, the amount quoted in words will be taken as final for bid evaluation.
- c. The quotation shall remain valid for a period of 90 days from the date of opening of quotation.
- d. The price mentioned in quotation is inclusive of GST and all other charges.
- e. The work scope covers non-comprehensive on-site maintenance of biometric attendance devices.
- f. Service support shall provide to user within 24-48 working hours after intimation through mail / telephone.
- g. Above contract covers Annual renewal of the software also.



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h. If the supplier fails to perform the services within the time frame (s) prescribed in the Contract, UPMSCL will deduct from the Contract Price, as liquidated damages, a sum equivalent to 0.5% per week of delay or part thereof on delayed service or services until actual performance subject to maximum of 5% of the Contract Price.

- i. For quick resolution of problem service provider shall provide online support on telephone/teamviewer/anydesk.
- j. The replacement of all the spare parts is not included under the AMC i.e. the cost of replacing any defective part will be paid by the customer.
- k. One preventive maintenance service shall be provided by the service provider in half-yearly basis (02 visit during contract period). Service engineer shall visits to user site as preventive maintenance for attending testing / maintenance of Biometric attendance device.
- I. The price mentioned above is accepted on FOR at destination basis and is inclusive of all other taxes and duties as applicable. No escalation of rate shall be accepted under any circumstances except for change in the Govt. Taxes and duties.
- m. UPMSCL is not bound to accept the lower quotation and reserve the right to accept or reject any or all quotation without assigning any reason thereof and to call for any other details or information from any of the bidder.
- n. Payments after successful confirmation of services and submission of final tax invoice on quarterly basis.
- UPMSCL reserve the right to revise the quantity / service period / service T&C at any time.

